

Guy Hall, Resident Engineer
Federal Aviation Administration
PO Box 22027
Salt Lake City, UT 84122

Re: Recognition of Excellent Customer Service

Dear Mr. Wadsworth,

I'd like to thank Cal Wadsworth Construction for superbly closing out many construction items associated with the new airport traffic control tower (ATCT) at the Salt Lake City International Airport. There were numerous items which had to be quickly resolved and/or corrected so that the commissioning date of June 26, 1999 would not be impacted. These items included a safety tie-off system for the radar antenna which is atop the control tower; the quick removal of a non functional ceiling-mounted radar display rack over sensitive electronic equipment; may door and hardware changes; and the resolution of several physical security items. Although not the original general contractor, your Project Manager, Mr. Kevin Abernethy attacked each issue with enthusiasm and prompt action.

I have been impressed with Kevin's perseverance, attention to detail, quality of work, and coordination of subcontractors. I'd also like to commend both Terry for his diligent work ethic and communication skills and LeChelle for her cheerfulness and expert handling of contract related documents. This has allowed me to concentrate my efforts on other problem areas with the confidence that your company would complete all work and could handle about any type of construction related pop-up with just minimal oversight.

This is not my first experience working with your company. I also worked with Kevin on a FAA communication site at the Tooele Valley Airport and the installation of an antenna support structure atop the ATCT's base building. Both projects were successfully completed on time and without any claims. In fact, I asked for your company's help on the ATCT project based upon your past performance on the above mentioned projects.

Sincerely,

Guy Hall

